

#### **TEACHER'S TRAINING / WORKSHOP REPORT-**

**DATE & DAY OF SESSION** : 05/06/2021

TIME OF ONLINE SESSION : 16:00-17:00 PM

ORGANISED BY : COE- Chennai

**TOPIC OF THE SESSION** : Connecting and Communicating with Parents

NAME OF RESOURSE PERSON : Ms.Swarnalatha Gopalkrishnan

**ATTENDED BY** : Mr. Rajeev Tripathi

# Key points

1. Effective communication is key to positive partnerships with parents.

2. Effective communication involves active listening and clear, respectful speaking.

3. When professionals and parents share knowledge and experience, it's good for children's wellbeing and development.

# Effective communication: why it's important

Effective communication builds understanding and trust. And when you and parents understand and trust each other, you'll all be better able to work together to support children's wellbeing and development. This is why effective communication is key to establishing and maintaining positive partnerships with parents.

For professionals working with parents, a positive partnership means sharing knowledge and experience to understand a child's situation, and it can lead to developing plans together to support the child. Here are some ideas for effective communication with parents.

# Listening to parents

Listening is the foundation of effective communication.

When you listen well, you get more information about children and their families. You also get the full benefit of parents' in-depth knowledge of their children. And you show parents that you value their experience, ideas and opinions and take their concerns seriously.

### Speaking with parents

In every interaction with parents, one of your goals is to strengthen your partnership with them. You're more likely to achieve this goal if you consistently speak to parents in a clear, respectful and considerate way.

Here are some ideas for this kind of speaking:

- Find and share the positives about a child's learning, behaviour and experiences. For example, 'EJ did a great job of sitting still for two minutes in class today. It's a big step forward for her'.
- Be open and honest. Give parents accurate information on what you observe. For example, 'After a couple of minutes, EJ started pushing the child next to her'.
- Think before you speak, especially when you're talking with parents about difficult or sensitive issues.

#### Raising concerns with parents

As a professional, there might be times when you need to raise concerns with parents about a child's behaviour, wellbeing or development.

A problem-solving approach will help you and parents work together to address concerns. This approach involves:

- identifying the problem
- brainstorming as many solutions as possible
- jointly evaluating the pros and cons
- deciding on a solution to try

Report presented by -

Rajeev Tripathi